

DANGEROUS SPA WATER CONDITIONS

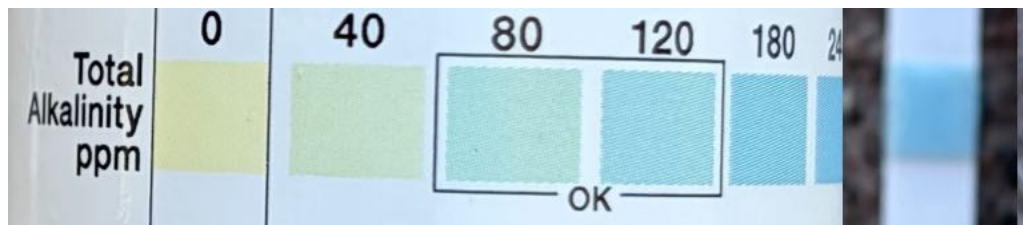
October 15 2026

Aloha ~

Was able to meet with resident who reported serious skin irritation from using jacuzzi. Resident had test strips. Results are alarming. Discovery Bay pool heater had to be replaced some time ago. Took long time! Then new heater failed. We were told manufacture blamed management for failing to maintain chemicals at proper levels. Rumors or fact? Owners don't know. We complain because management is secretive with us — and House Rules are clear: "Owners and residents shall be responsible for the health and safety of themselves." [Section 7, 1.]

We need complete and updated information to be responsible, and I have complained and documented that management is not treating the pool water properly. As I've explained, I am DOH pool management certified and trained. I've warned management and the board. Feel ignored and ridiculed by management.

Now, we have PROOF ... evidence spa water is dangerous to humans and heater. Test strip suggests extremely HIGH ELEVATIONS of alkalinity. Damages heater. Diminishes effectiveness of chlorine / bromine, and leaves users vulnerable to disease.



- High alkalinity (total alkalinity above 120 ppm) disrupts your hot tub's water balance and can damage internal components.
- Calcium and Limescale Buildup: Excess minerals form chalky white deposits around the waterline, on the shell, inside the plumbing, and across the heater element. This restricts water flow and forces the heater to work harder.
- "pH Lock" (Resistance to Adjustment): High alkalinity acts like a stubborn buffer, making the pH stick to a high level so that pH decreaseers stop working properly.
- Reduced Sanitizer Efficiency: Chlorine and bromine become weak and ineffective when alkalinity and pH climb too high, leaving the water vulnerable to bacteria and algae.
- Skin and Eye Irritation: Bathing in overly basic water can cause dry, itchy skin, rashes or a burning sensation in the eyes.

Email Notice to Discovery Bay AOA Board and Management

October 14, 2026

Aloha ~

Last night, a resident reported to the RecDeck Oversight committee that she had used the spa and suffered symptoms consistent with spa chemical burns. This morning I tested the spa water ... receiving wild results. Believe my test strips are outdated and have expired. Ordered new test strips today. Our volunteer group will keep everyone informed about this serious concern, including residents.

Thank you!

Scott Goold, PhD: Political Science and Economics

"I Believe We Can"