

REVIEW OF MANAGEMENT RESPONSE TO LALA

August 17 2026

Scott Goold has experience partnering with federal, state and local officials in security issues and emergency response. Scott joined others warning about incompetence at Hawaiian Electric Co. (HECO) beginning in 2019. Warnings were ignored. HECO mismanagement incinerated Lahaina on August 8, 2023. Some 102 human beings, including keiki, were incinerated. Over 2,200+ homes and small businesses were reportedly destroyed. And more than 13,000+ island residents were victimized and left houseless.

On Sunday, August 16, Scott Goold complimented Discovery Bay Operations Manager Jackie Antolin and her staff for their handling of hurricane preparedness. On Monday morning, as the recreational deck as not open, Scott contacted Mel. Mel informed Scott staff were working to open the recreational deck and would need more time. Scott volunteered to assist.

Discovery Bay staff were overwhelmed. Staff reported to Scott that they were “down” two individuals. Discovery Bay Operations Manager Jackie Antolin refused to allow Scott to volunteer assistance. Scott asked to help return lounge chairs to their place on the recreational deck. Residents are permitted to move lounge chairs around. There is no liability issue.

Friends We are going to be hit by future storms of much greater magnitude and intensity. We must prepare now for the worst, while always hoping for the best. Our limited staff of some 35 hard-working and heroic individuals cannot keep up safe by themselves. We must train together *laulima* to be ready for the next and more powerful disaster. Included in this packet are my three emails to Discovery Bay President Ken Wood and Board.

I urge you ... I warn you ... we will suffer increasingly dangerous weather events going forward. Help is a long way away. We only have each other to protect our families, our keiki and our ‘ohana.

[1] Compliment to management for emergency response

[2] Notification to volunteer assistance

[3] Jackie Antolin summons HPD to prevent Scott Goold from lending a hand

[1] Emergency Response: Sunday, 4:39pm

Aloha Discovery Bay team ~

I'm known to be a demanding personality, who places expectations of excellence first on myself and our family. Prefer to lead by example and ask others to follow. Want to acknowledge the outstanding response of our personnel facing Hurricane Lala. Discovery Bay was prepared.

Specifically, want to commend Operations Manager Jackie Antolin and her staff. Appreciate management keeping the recreational deck open for most of the day Saturday. Residents enjoyed getting outside their apartments. Tension and stress increase when people face a pending challenging storm. Parents were able to allow their keiki to play safely, exercise, swim or jacuzzi, and I'm sure that was a relief from being cooped up in apartments all day — and today.

Team quickly and efficiently secured chairs and the recreation area about 6:00pm. All of us were able to hunker down Saturday night safely.

One question: seems someone emptied our rubbish room Sunday when power was out. Was that management?

One recommendation: would like to see management involve owners like us when securing the facility. Such action serves as a "team building" exercise and follows the Native Hawaiian principle of *laulima* ... many hands ... to prepare for challenges or dig out after a major event. This strategy also prepares the Association in case a storm or event overwhelms our limited staff. We may face a challenge that requires more hands ... and we should use smaller incidents to prepare for the worst, as we hope for the best.

Again, excellent job by our management and staff. Lala is a warning. Our climate is worsening. We must prepare for more challenging future events.

Thank you for keeping all of us safe!

[2] Assist Opening Recreation Deck, Monday, 8:29am

Aloha ~

Just spoke with Mel ... recreation deck won't be open for about an hour as our hard working, but understaffed team is setting up chairs. I'm heading down to assist. As your board president, I would be there around 7:30am to begin setting up. We don't have enough staff. Willing owners can lend a hand ... *laulima* ... we must learn to have many hands working together.

See you on the deck! Thanks to our team.

[3] Jackie Called HPD on Me !!!, Monday, 9:30am

Aloha ~

We are recovering. We are down a couple employees. Elevator #1 Resolution is pouring water down shaft. Our FAMILY needs help. I asked to assist putting back chairs on recreation deck. There is NO liability concern, as residents can move chairs at any time.

LAULIMA !!! OHANA !!! We pull together. We work together. Jackie said she has enough staff. If so, then the recreation deck would be open at 8:00am. Staff are overwhelmed. They need a hand.

Let me be clear — management asks us to help !!! Read the notice: “We appreciate your cooperation in HELPING maintain a safe, clean, and enjoyable fitness facility for the benefit of all residents.” House rules are clear: WE are responsible for our health and safety. Work together! We are family. This is our community, our ‘ohana !!! Staff are overwhelmed. Lend a hand to your neighbor.

